



# HIE Policy Board Meeting

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April 26, 2018

# Agenda

## Meeting Objectives:

- 1) Discuss HIE Policy Board membership terms and recognize outgoing members of the Board
- 2) Discuss and provide feedback on the Draft State Medicaid Health IT Plan

TIME	AGENDA TOPIC	LEAD(S)
3:00 – 3:05 PM	<ul style="list-style-type: none"> <li>▪ Call to Order</li> <li>▪ Roll Call &amp; Announcement of Quorum</li> <li>▪ Welcome New Board Member</li> </ul>	<i>Dr. Erin Holve (Chair)</i>
3:05 – 3:10 PM	<b><u>Board Action:</u> Approval of January 26, 2018 HIE Policy Board Meeting Minutes and Discussion of Approach Moving Forward</b>	<i>Dr. Erin Holve (Chair)</i>
3:10- 3:35 PM	<b>Succession Planning</b> <ul style="list-style-type: none"> <li>▪ Overview of Member Terms</li> <li>▪ Recognize Outgoing Members of the Board</li> </ul>	<i>Dr. Erin Holve (Chair)</i> <i>Elizabeth Keaton (MOTA)</i>
3:35-4:45 PM	<b>Draft State Medicaid Health IT Plan</b> <ul style="list-style-type: none"> <li>▪ Overview Presentation</li> <li>▪ Board Member General Feedback</li> <li>▪ Use Case Implementation Discussion</li> </ul>	<i>Deniz Soyer (DHCF)</i> <i>Anita Samarth (Clinovations)</i> <i>Nicole Kemper (Clinovations)</i>
4:45– 4:55 PM	<b>Public Comments</b>	
4:55 – 5:00 PM	<b>Next Steps/Adjournment</b>	

# DC HIE: Vision & Mission Statements



## Vision

To advance health and wellness for all persons in the District of Columbia by providing actionable information whenever and wherever it is needed.

## Mission

To facilitate and sustain the engagement of all stakeholders in the secure exchange of useful and usable health-related information to promote health equity, enhance care quality, and improve outcomes in the District of Columbia.

# Welcome, Lucinda Wade!

## Member Seat: Public Member



**Bio:** Division Chief within the Office of the Chief Information Officer at the U.S. Department of State. Lucinda Wade is responsible for budget, program management, cyber security, and human resources. She directs the daily activities of two Branch Chiefs and over 20 government and contractor personnel, while managing a \$100M annual operating budget that supports the execution of data center services and enterprise software solutions for the Department of State. Lucinda is a graduate of North Carolina Agriculture and Technical State University where she holds a Bachelors in English and obtained a Master's in Public Administration from George Mason University.

**Interest in HIT/HIE:** Lucinda's interest in Health Information Exchange/Health IT stems from her career in IT and as well as her concerns as a consumer. She recognizes the value that interoperability brings to health IT. She also is mindful of the complexities with implementing HIE/HIT to include the ability to ensure the security of the data.

# BOARD ACTION – Approval of Minutes



- Vote on the **January 26, 2018** HIE Policy Board Meeting Minutes
- Per the Board's discussion and decision at the September 2017 meeting, meeting minutes will no longer be transcribed, but **recorded**.
- Only board actions and votes will be transcribed in meeting document(s).

# What do we need from you today?



- **Discuss HIE Policy Board membership terms and recognize outgoing members of the Board**
- **Discuss and provide feedback on the State Medicaid Health IT Plan**
  - Does the SMHP describe and clearly present the adoption of health IT and HIE in the District, as well as opportunities to improve health through the use of health IT and HIE?
  - Has the SMHP overlooked or underrepresented any critical elements of the landscape of health IT and HIE use in the District?
  - What are potential unknowns or issues that the HIE Policy Board can address to help ensure the successful implementation of projects and policies associated with this use case?
  - What are potential areas for this use case where consensus and consistency are necessary for successful project implementation across the District?
  - Which stakeholder groups will be important to engage to inform and advise use case implementation and policy development?



# 2018 SUCCESSION PLANNING

# Mayor's Office of Talent and Appointments



## What does MOTA do?

The Mayor's Office of Talent and Appointments (MOTA) recruits talented and interested individuals from all eight Wards to implement Mayor Bowser's pragmatic, inclusive and hands-on approach to creating pathways to the middle class for all District residents. District Boards and Commissions have key roles in advising District agencies and programs, regulating professions and industry as well as setting and shaping a variety of policy decisions.

## Contact information:

### **Elizabeth M. Keeton**

Associate Director

Mayor's Office of Talent and Appointments (MOTA)

1350 Pennsylvania Avenue, NW – 6th Floor

Washington, DC 20004

Direct: 202-724-7665

# What's going on with member terms?

## How long are member terms?

- **Public members:** serve for a term of three (3) years.
- **Ex officio members:** serve at the pleasure of the Mayor.

## When do terms expire?

- There are currently **13 public members** whose terms are expiring on: **June 25, 2018.**
- **One public member's** term expires on: **June 25, 2019.**

## DC residency is a requirement to serve on Boards and Commissions



- MOTA prioritizes DC residency status
- Some DC Board statutes require DC residency

**Thank you to our  
outgoing Board  
members!**

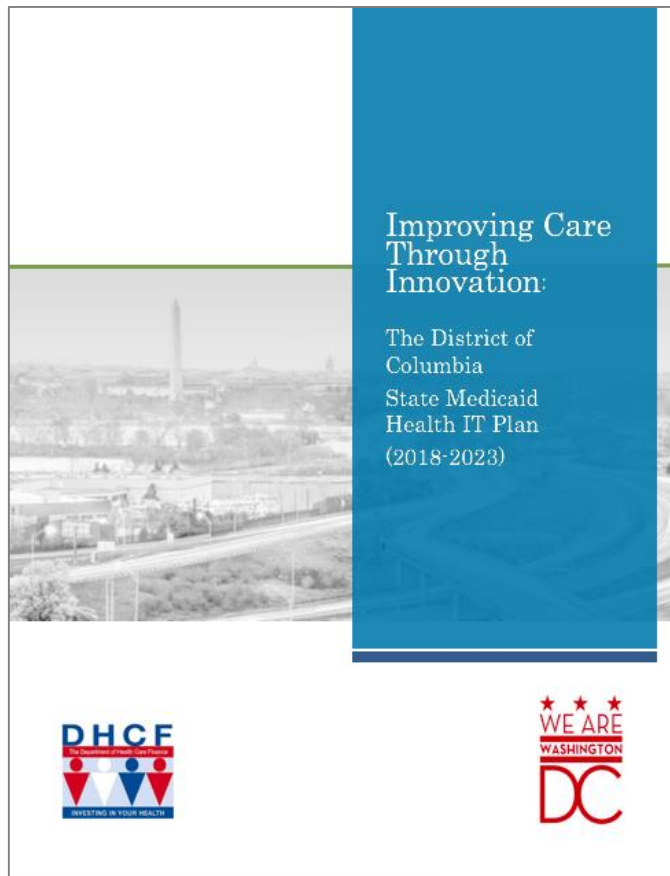
# Help us fill upcoming vacancies!

- We're looking to fill all upcoming vacant positions by the **July 19, 2018** meeting.
- Upcoming vacancies:
  - **Medical Provider/Provider Organization (2)**
  - **DC Nurses Association (1)**
  - **DC Medical Society (1)**
  - **Health Plan (1)**
- Contact Nina Jolani and Elizabeth Keeton with your suggestions.



# STATE MEDICAID HEALTH IT PLAN

# 2018 State Medicaid Health IT Plan



- » Opportunities to Improve Health Care
- » Current Landscape of Health IT and HIE
- » Stakeholder Perspectives and Priorities
- » Health IT and HIE Roadmap
  - District health IT and HIE goals
  - Four use cases that drive priorities for Medicaid spending
  - Proposed projects and timeline
- » Evaluation Framework to Measure Health IT and HIE Improvements
- » Appendices and Supporting Materials
- » CMS Required Report

# Enabling Better Care Through Health IT

The goal of health IT is to facilitate a patient-centered approach to care delivery that can improve health outcomes for all District residents.



# Stakeholder Feedback Guides Health IT Initiatives

## Common Themes Across Stakeholders

- » Stakeholders share common challenges and see opportunities to improve data exchange
- » Building a solid foundation for HIE is mission critical
- » Understanding and addressing social determinants of health is an emerging priority

*“If you have multiple docs, your primary doc should get all the information from other docs.”*

- **DC resident**

*“We would like to see the EHR used to manage referrals and close the loop post-consultation.”*

- **DC care provider**

*“We spend time chasing medical records to obtain data such as vitals... that could easily be supported via HIE.”*

- **DC payer**

*“We want to know where homeless usually go for care? HIE can facilitate access to this information.”*

- **DC agency partner**



# The District's 10 Strategic Goals for Health IT and HIE

## Build Infrastructure

1. Increase provider adoption of EHRs and HIE
2. Electronically identify providers and provider networks
3. Increase the number of virtual care teams that are electronically connected to support high-quality care
4. Consistently collect and use SDH data to improve transitions of care, support policy and planning, and evaluate efforts to improve health equity
5. Ensure high-quality electronic documentation
6. Increase the number of patients who engage with health IT
7. Improve the value and efficiency of team-based care by integrating information across care settings
8. Improve care coordination and transitions of care by improving access to information collected across care settings
9. Track quality performance while also reducing reporting burden
10. Support interventions to reduce disparities in health outcomes

## Build Connections

## Enhance Equity and Engagement

## Improve Care Quality



# DHCF Prioritized Four Areas to Improve Connection and Navigation



## **Support Transitions of Care**

Help community service providers communicate across care settings, make timely referrals and exchange summary records, and assess resources such as social supports.



## **Collect and Use Social Determinants of Health Data**

Support health care and social service providers to maximize the effectiveness of interventions to support individual health. Encourage standardized SDH information collection to facilitate whole person care.



## **Analytics for Population Health**

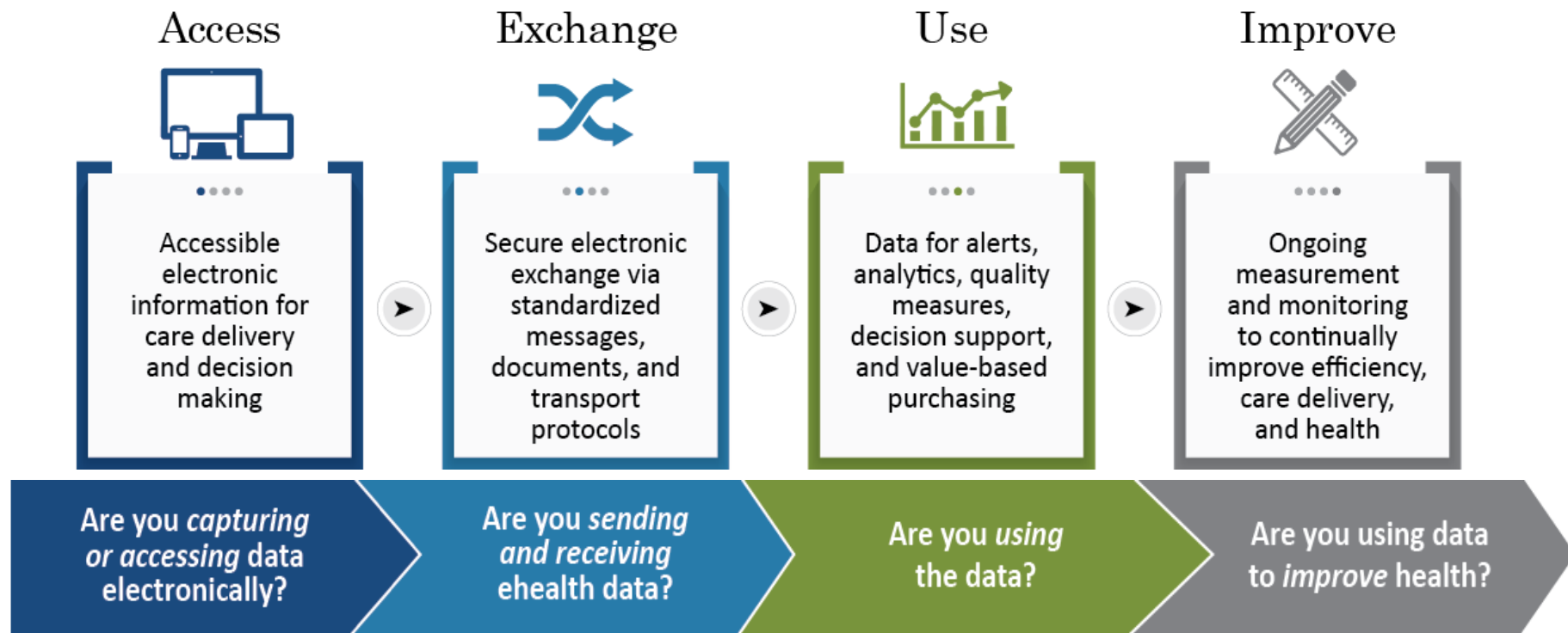
Facilitate stakeholders ability to use data tools, algorithms and visualizations to target improvements in care quality and outcomes, and support providers' value-based purchasing efforts.



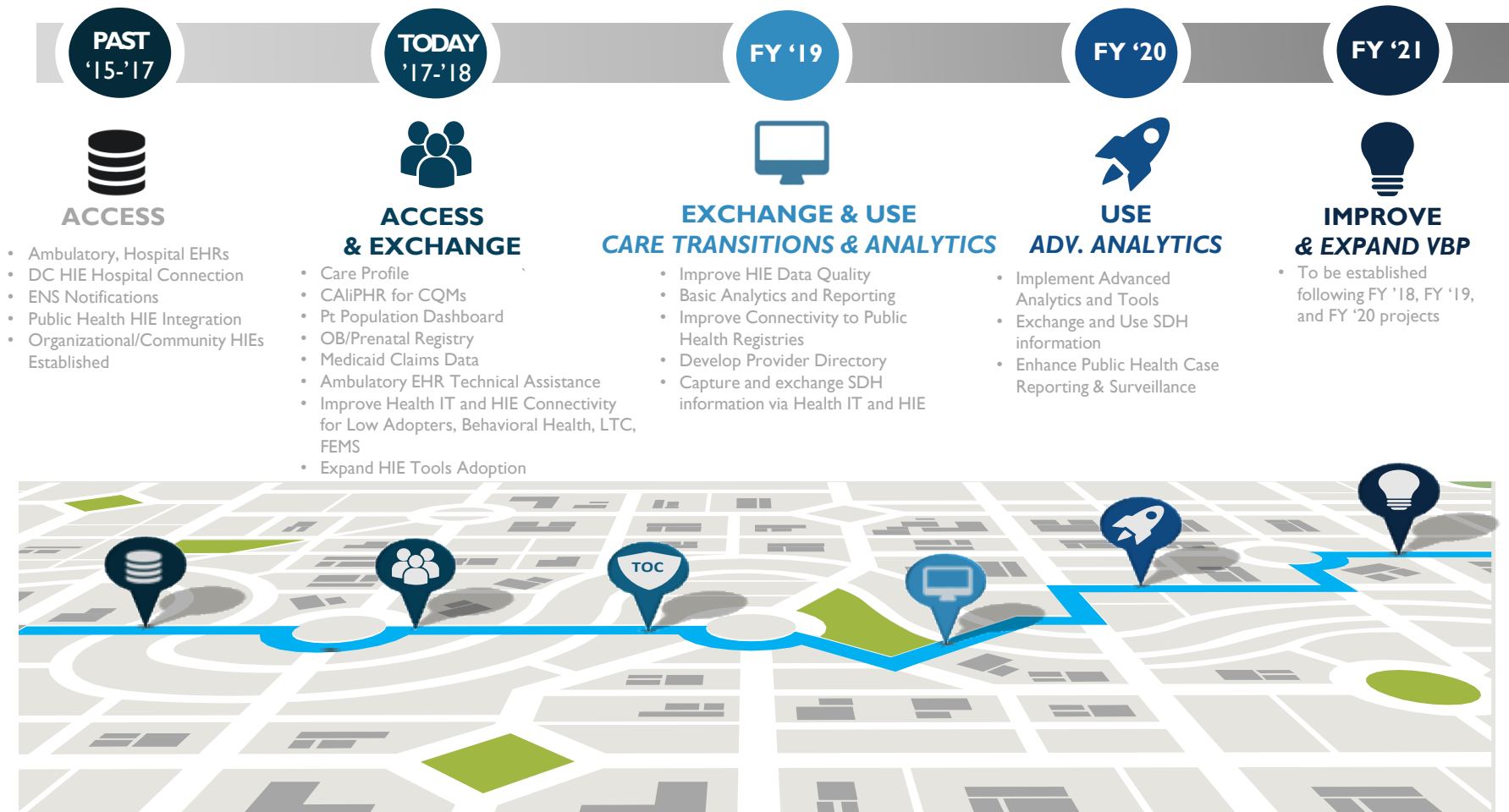
## **HIE for Public Health**

Work with existing DOH programs to expand public health HIE connectivity, facilitate public health reporting, and support public health registries for all providers in the District.

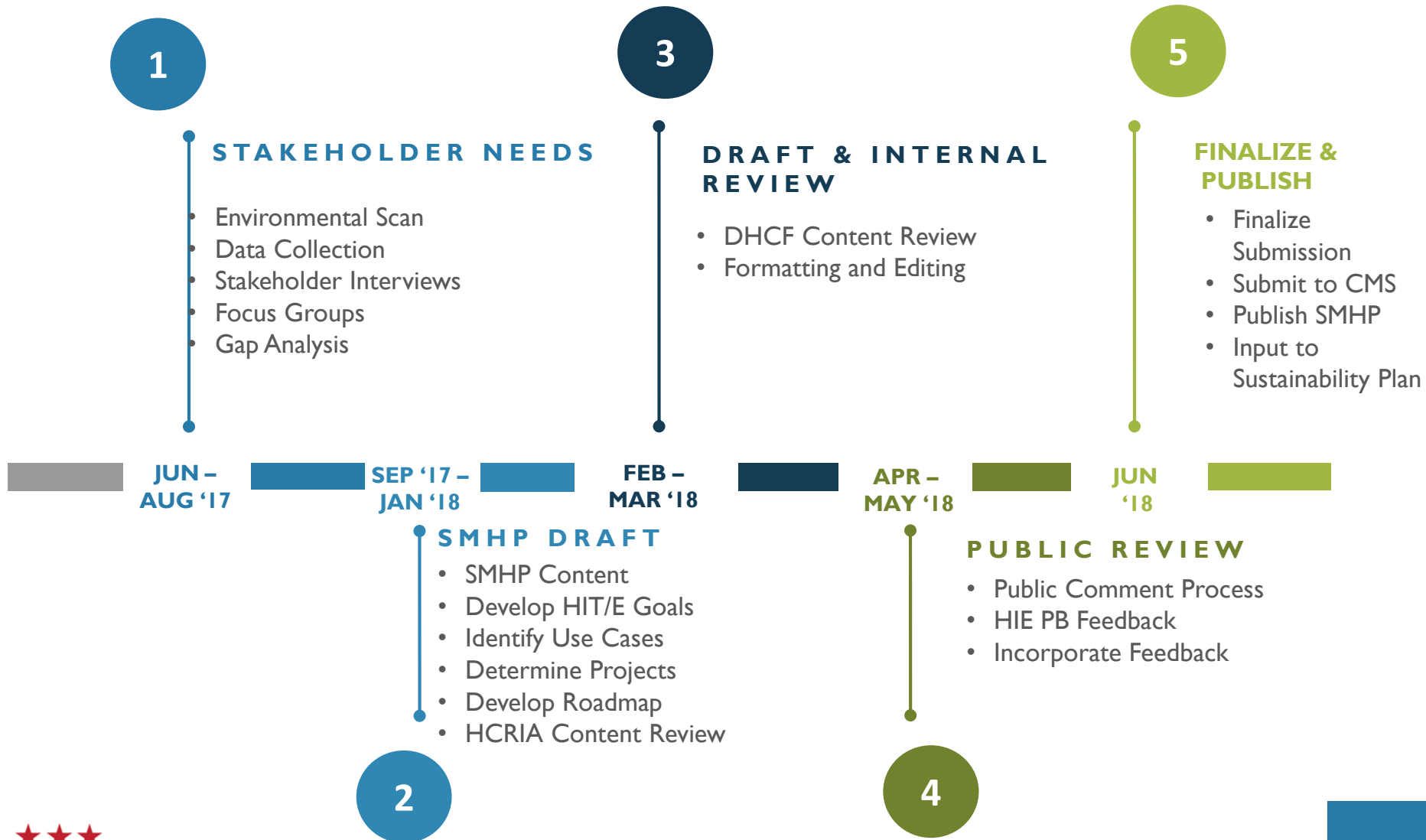
# Evaluating District Health IT and HIE Improvements



# Implementation of the Roadmap Achieves District Goals for HIE



# SMHP Rollout



# Opportunities to Provide Feedback

1. Send us comments in writing - [healthIT@dc.gov](mailto:healthIT@dc.gov)
2. Set up a meeting with the team to discuss comments in-person
3. Provide your comments in-person to Deniz and Erin after this meeting



# SMHP General Feedback Discussion

- Does the SMHP describe and clearly present the adoption of health IT and HIE in the District, as well as opportunities to improve health through the use of health IT and HIE?
- Has the SMHP overlooked or underrepresented any critical elements of the landscape of health IT and HIE use in the District?



# SMHP Use Case Implementation Discussion

- What are potential unknowns or issues that the HIE Policy Board can address to help ensure the successful implementation of projects and policies associated with this use case?
- What are potential areas for this use case where consensus and consistency are necessary for successful project implementation across the District?
- Which stakeholder groups will be important to engage to inform and advise use case implementation and policy development?





**PUBLIC COMMENT**



**VOTE TO ADJOURN MEETING**

**NEXT MEETING: JULY 19, 2018**